

From: PG&E Customer Service PGECustomerService@notifications.pge.com
Subject: How to Minimize Public Safety Power Shutoff Impacts
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To: null null BBURNETT@sonic.net



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Learn About Backup Power Options to Keep Your Power On

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Dear Valued Customer:

We all rely on electricity for everyday life and we want to work with you on solutions that can prevent wildfires and keep our communities safe. If severe weather threatens the electric system, PG&E may turn off power for safety. This is known as a Public Safety Power Shutoff (PSPS).

Backup Power Solutions

There are many different backup power solutions that vary in size, cost, fuel and more. If you think a backup power solution may be appropriate for your home or business, PG&E has resources available that can help you with your choice.

To learn more about backup power, including financing and safety tips visit pge.com/backuppower.

Self-Generation Incentive Program

The Self-Generation Incentive Program (SGIP) can help customers install battery storage in their home. Battery storage could extend your home's power from several hours to multiple days.* SGIP offers incentives that can cover up to 100 percent of battery purchase and installation costs, based on income, location, and medical needs.

For more information and to apply for SGIP incentives, visit pge.com/pspsbattery.

*How long your system will provide backup power depends on your battery size, critical energy needs and (if paired with rooftop solar) weather conditions. Talk to a battery installer to learn more about your

specific needs and options.

Disability Disaster Access and Resources Program

PG&E is collaborating with the California Foundation for Independent Living Centers (CFILC) to help customers who use medical devices to access backup portable batteries through a grant, lease-to-own or financial loan application.

Customers interested in learning more about this program can visit disabilitydisasteraccess.org or to contact their local Independent Living Center.

Learn more about all of our wildfire safety efforts at pge.com/wildfiresafety.

Sincerely,
PG&E Community Wildfire Safety Team

If you need further assistance to understand this important message, please call [1-866-743-6589](tel:1-866-743-6589).

Si necesita ayuda en español para entender este importante mensaje de seguridad, sírvase llamar al [1-866-743-6589](tel:1-866-743-6589).

如果您需要中文協助以瞭解此重要訊息，請致電 [1-866-743-6589](tel:1-866-743-6589)。

Nếu quý vị cần giúp đỡ bằng tiếng Việt để hiểu thông báo quan trọng về toàn này, vui lòng gọi [1-866-743-6589](tel:1-866-743-6589).

이 중요한 메시지에 대한 추가 지원이 필요하시면 [1-866-743-6589](tel:1-866-743-6589) 로 전화하십시오.

Para tulong sa Tagalog, mangyari lamang na tumawag sa [1-866-743-6589](tel:1-866-743-6589)

Для получения помощи на русском языке, пожалуйста, позвоните по телефону: [1-866-743-6589](tel:1-866-743-6589).